



Example 71 **Accessible Regular Public Transport Replaces Exclusive Services**

Region (country) **West-Brabant (The Netherlands)**

good practice for people with ...	kind of vehicle	kind of measure/approach
... motor impairment ... visual impairment	city bus	engineering/technology approach financial support measure organisational/operational support

Project description

The public transport system in the region of West-Brabant consists of railway, bus and an on-demand system known as CVV (Collectief Vraagafhankelijk Vervoer). The CVV system is a special service for mobility-reduced persons and is operated around-the-clock. It is now recognized that a special on-demand service working in tandem with a “normal” public transport system is not a durable and economically reasonable solution for an accessible public transport system.

That is why the West-Brabant Initiative, consisting of 18 partners, will invest seven million Euros over the next few years to improve the accessibility of mainstream public transport, especially for elderly and mobility-impaired people. As a starting point, the infrastructure for better regular public transport accessibility will be renewed: for example, there should be more bus stops to guarantee a short distance from the user’s home to the stop. In addition the West-Brabant Initiative has the aim of making all bus stops and the entire bus fleet totally accessible. Furthermore information services about public transport will also be improved.

Some positive results have already been achieved: a number of municipalities have adapted bus stops according to the guidelines, for example.

Source:
 ECLIPSE: European good practice review, http://www.eclipse-eu.net/Images/Deliverables/European_Practice_Review.pdf
 (07/11/2007)