



Example 51                      **Excellent Long-Term Commitment to People with Reduced Mobility**

City (country)                      **Nuremberg (Germany)**

good practice for people with ...	kind of vehicle	kind of measure/approach
... motor impairment ... visual impairment	city bus tram underground	engineering/technology approach financial support measure organisational/operational support awareness building

**Project description**

The striving for barrier-free public transport has a long history in the city of Nuremberg. As a result of local public transport provider VAG (Verkehrs-Aktiengesellschaft Nürnberg) Nürnberg’s commitment, the European Conference of Transport Ministers (ECMT) rewarded VAG Nürnberg for its serious and long-term commitment to barrier-free public transport in 2003.

In the 1970s, the VAG had already built elevators in every underground station. In 1980, information about the special needs of people with reduced mobility was collected in a comprehensive survey. Based on this survey the “Nürnberger Modell” was developed. It is composed of the following measures: In every metro station there are lifts designed to meet the special needs of people with reduced mobility; there is control equipment for people with visual impairment; and there are almost no differences in level when boarding the trains. All buses and trams are low-floor vehicles and the station design considers the special needs of people with reduced mobility. Also the vehicles’ interior equipment was adapted to suit the special needs of people with reduced mobility. Information is another important pillar of the “Nürnberger Modell.”

Additionally, the VAG is in permanent dialogue with those with reduced mobility and their respective organisations in order to discuss projects in the early planning stages and to be able to design measures that optimally meet the needs of the mobility-reduced.

Source:

DER NAHVERKEHR 10/2003: Ausgezeichnetes Engagement für mobilitätseingeschränkte Menschen (de), pp. 30-34