



Example 50 **Mobility Management for People with Motor and Learning Impairments**

City (country) **Navarra (Spain)**

| good practice for people with ... | kind of vehicle | kind of measure/approach |
|---|------------------|--|
| ... motor impairment ... cognitive/learning impairment | city bus taxi | organisational/operational support awareness building |

Project description

This project focuses those who have mobility and learning difficulties and need to go to hospitals, health centres or day care centres on a daily basis.

The project has four stages. The first involves the creation of an “Inventory” of the existing assistance services and programmes available. The inventory is used to identify and define the mobility needs of the users as a way of understanding the travel demand for these groups. The second stage analyzes the current supply of modes of transportation and supportive mobility management measures. Building on the results of stages one and two, the third stage undertakes a comparative assessment between supply and demand with the goal of finding out the gaps and requirements. Finally, the fourth stage identifies conclusions and plans for implementing mobility management measures (including accompanying measures such as the regulation of transport) and any required adjustments to the legal framework. The following mobility management services were successfully developed and implemented by the government of Navarra:

- Refurbishment of local buses and taxis: 35.2% of buses and 15 taxis have been refurbished and are now accessible for wheelchair users.
- Information & Advice: Information on mobility management is provided to key policy makers who are planning to open a new day care centre.
- Socio-Sanitarium Plan: The development of a mobility plan is compulsory for all day care centres.
- Establishing Partnerships: An Interdepartmental Committee (local authority: health, transport & communications, social welfare and culture) was created.
- A Manual of Good Practice (containing recommendations) for users, operators of transport and personnel in the day care centres was developed

Source:
FGM-AMOR (2003): Mobility management strategies for the next decades (MOST) – final report, D 9, Annex 1, <http://mo.st/21/10/2007>