



Example 13                      **Transport Action Plan to Support Accessibility in Public Transport**

City (country)                      **Burgos (Spain)**

| good practice for people with ...                                       | kind of vehicle | kind of measure/approach                                                                                                 |
|-------------------------------------------------------------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------|
| ... motor impairment<br>... visual impairment<br>... hearing impairment | city bus        | engineering/technology approach<br>financial support measure<br>organisational/operational support<br>awareness building |

**Project description**

In the field of public transport, the conditions for mobility-reduced persons in the city of Burgos do not meet the minimum demands at all. Around 75% of the bus stops, for example, are insufficiently accessible. To change this situation, the main actions of the transport plan will focus on improving bus stops and the access to buses and other public transport vehicles by installing bus-boarding platforms. Connections between bus and other modes of transport will also be considered. In addition, information on transport accessibility will be provided through the use of electronic panel displays and a special map will be worked out to indicate accessible places and mobility possibilities. To make the public aware of equal mobility for all individuals, a promotional campaign will be started.

So far audio information points and passenger information display panels have been tested and installed on urban buses, as provided for in the transport action plan. Preparations are under way for a study of urban bus stop accessibility, and proposals for criteria to evaluate the bus stops with regard to accessibility for “all” have been made. It is expected that eight percent of insufficient accesses will have been upgraded for mobility-reduced people as a result of the project.

Source:

CIVITAS: Access for mobility impaired people in Burgos, [http://www.civitas-initiative.org/measure\\_sheet.phtml?lan=en&id=306](http://www.civitas-initiative.org/measure_sheet.phtml?lan=en&id=306) (23/10/2007)